



Driver License Regional Monthly Review

Mega Centers

May 2013

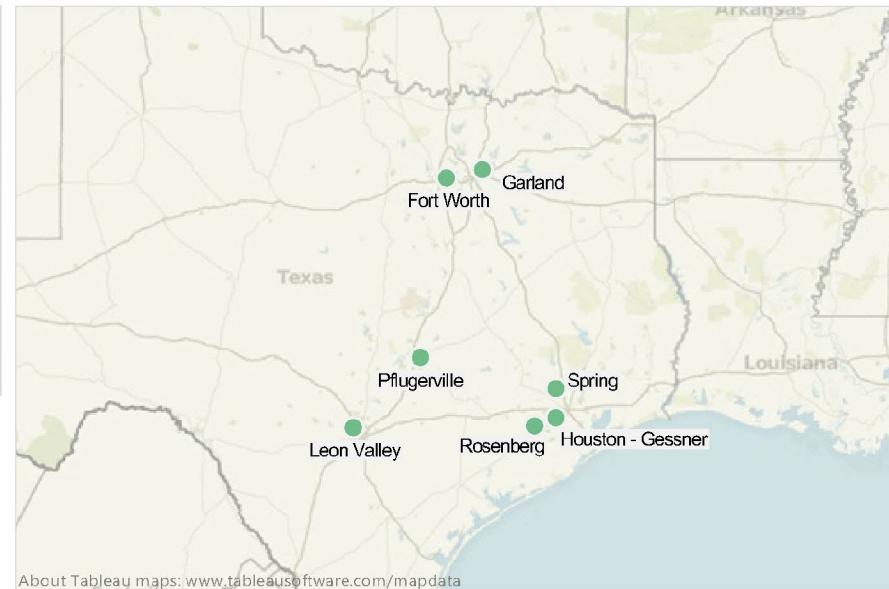
Customer Volume and Average Waits



Performance by Transaction Type

Office	Customer Volume			Avg Wait Time in Minutes		
	Replace & Renew	Originals	Other Types	Replace & Renew	Originals	Other Types
Fort Worth	4,946	2,932	6,236	13	17	13
Garland	6,307	4,322	5,409	10	16	10
Houston - Gessner	5,479	3,136	2,681	22	54	27
Leon Valley	7,991	4,434	2,891	5	8	4
Pflugerville	7,645	4,157	4,014	14	20	13
Rosenberg	8,495	3,984	4,357	10	16	13
Spring	7,190	3,891	5,900	24	39	25

Mega Center Map

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